

**NATIONAL LABOR RELATIONS BOARD
CONTINGENCY PLAN ONE-PAGE SUMMARY**

I. Services and programs that will remain operational

NAME OF SERVICE/PROGRAM	REASON
Necessary court actions	To protect federal legal actions already taken
Office of Inspector General hotline	Necessary for safety of life and protection of property
Emergency contact	Necessary for safety of life and protection of property or to protect federal legal actions already taken

II. Services and programs that will be closed

- **CASEHANDLING**
- **INFORMATION OFFICER**
- **OUTREACH AND PUBLIC AFFAIRS**

III. Key citizen services that will be impacted

- Representation Case Petition Docketing, Investigations, Hearings and Elections
- Unfair Labor Practice Charge Docketing, Investigations, Hearings, Complaints, Settlements
- District, Circuit and Supreme Court Litigation – injunctions, enforcement, contempt, intervening
- Administrative Law Judge and Board Decisions
- Resolution of Workplace Disputes – collective bargaining, protected concerted activities, representational issues
- Resolution of Employee/Employer Disputes with Union
- Remedial Action - Backpay, Reinstatement, Reimbursement of Union Dues and Fees, Bargaining Orders
- Information Officer Services
- Outreach and Public Affairs Services, including public website
- Typical Inspector General Services

IV. Employees

- Total Agency Employees: 1611
- Total Employees Furloughed: 1600

National Labor Relations Board (NLRB)
Contingency Plan for Shutdown in the Absence of Appropriations
Updated: September 27, 2013

Summary:

In accordance with A-11, section 124.2, the National Labor Relations Board's plan to effectuate an orderly shutdown of the Agency in the absence of appropriations is summarized here and detailed below.

Time to complete shutdown: ½ day for the large majority of employees; 1 day for a limited number of employees (fewer than twelve) with administrative duties such as acquisitions, human resources, and information technology to handle contract issues, pay/benefits issues, and IT-related functions necessary for shutdown.

Number of employees expected to be on-board before implementation of plan: 1611

Total number of employees to be retained under the plan:

- Military, law enforcement, health care: 0
- Financed by other than annual appropriation: 0
- Number of employees retained to protect life and property: 11
- Excepted personnel: 5 Political Appointees (PAS), 1 career SES acting as PAS, 4 SES, 1 GS-15
- Percent of excepted employees: <1%
- Designated personnel will be called in to work and travel as necessary to protect life and property, including significant and immediate federal legal actions already taken.

Purpose: The purpose of this instruction is to establish procedures to govern the operations of the National Labor Relations Board (NLRB) in the event of a lapse in appropriations. All agencies are required to maintain a contingency plan in the event of an appropriations hiatus.

Scope: This instruction applies to all offices and employees within the NLRB.

Policy: In the event of an appropriations hiatus, it is the policy of the NLRB to:

- A. Commence the orderly and expeditious shutting down of all but emergency NLRB functions by securing files, property, and office facilities.
- B. Ensure that the NLRB meets its responsibilities to the parties in current unfair labor practice and election case proceedings consistent with the Anti-Deficiency Act.
- C. Ensure that NLRB employees are fully informed as to the reasons for the shutdown; and that payroll and other employee benefit responsibilities are met.

D. Ensure that the NLRB retains the ability to respond to unfair labor practice incidents that might result in irreparable harm to the private sector economy.

Concept of Operations: This plan provides the Board and the Acting General Counsel the required flexibility to: protect Federal legal actions already taken (but not pursue new cases), based on the attached OMB memo dated January 2, 1996; and to deal with events that might occur during a shutdown. Here are the main points of the plan:

- The plan assumes that HQ will have a minimal staff present (Currently, 1 Chairman and 4 Board Members, the Acting General Counsel, the Deputy/Assistant General Counsel for the Acting General Counsel, Executive Secretary, Solicitor, Chief Information Officer and Chief of Security only, a potential total of 11).
- Approximately 1600 employees will be furloughed if there is a lapse in our appropriations for FY 2014.
- Each Division/Office/Regional Director will develop and hold a list with contact information of minimum personnel required (one per function, plus a backup) to deal with emergency situations that might arise during a shutdown.
- To protect Federal legal actions already taken, the Acting General Counsel will work with each Division/Office/Regional Director to designate the NLRB personnel necessary to deal with emergency situations that cannot be delayed during the shutdown period. Those personnel will be called in to work and travel as necessary.
- If a member of the public or NLRB staff informs the HQ excepted personnel of an emergency situation (examples of which could range from workplace violence to a non-functioning website), the Acting General Counsel and/or Board and/or designee will make the determination of what resources are required to respond to the situation and contact the appropriate Division/Office/Regional Director. The Division/Office/Regional Director will either deal with the situation, or use their list to call in the appropriate NLRB personnel to work on the problem only until it is sufficiently resolved for immediate purposes and can be attended to after normal operations are restored.

Responsibilities: The plan assigns the following responsibilities:

The **Board and the Acting General Counsel** are responsible for ensuring that all necessary determinations are made to carry out the emergency functions of the NLRB during an appropriations hiatus.

The **Chairman and Board Members** are responsible for ensuring that Board offices take all necessary actions related to shutdown activities.

The **Acting General Counsel** is responsible for ensuring that Headquarters General Counsel offices and Regional offices take all necessary actions related to shutdown activities.

The **Deputy/Assistant General Counsel for the Acting General Counsel** is responsible for ensuring that all necessary and appropriate action is taken with regard to administrative activities to ensure the orderly and expeditious shutdown of Agency activities, including the issuance of appropriate announcements and directives implementing the contingency plan.

All Agency Employees are responsible for taking appropriate action, consistent with the guidance given in this contingency plan, regarding the orderly shutdown of activities. . When the Agency has reason to believe that a shutdown is likely to occur, management will ask all National Labor Relations Board Union (NLRBU) unit employees to update, if necessary, their telephone number information.

All Agency Employees are responsible for checking the Agency public website (www.nlr.gov), and/or calling the Agency employee information phone line (202-273-2255) for status updates and information regarding a recall to work date. Employees may also monitor various media sources (local radio, television, Internet, etc.) for status updates and information regarding a recall to work date. Employees are NOT to monitor their Agency email or consult the Agency intranet. At the conclusion of the shutdown, in addition to posting messages concerning a recall to work on the public website and information phone line, the Agency will use existing telephone trees to inform headquarters NLRBU bargaining unit employees of the date and time they are to return to work. The Agency will use existing telephone trees to inform Field NLRBU bargaining unit employees of the date and time they are to return to work, provided that no bargaining unit employees will be required to notify any other bargaining unit employee of the date and time they are to return to work.

The Deputy/Assistant General Counsel for the Acting General Counsel and the Executive Secretary for the Board are designated as union points of contact for the GC and Board-side bargaining units, respectively. In addition, the Assistant General Counsel for the Acting General Counsel is responsible for acting on any employee requests for outside employment for General Counsel-side employees and the Executive Secretary is similarly responsible for Board-side employees.

Staff Retained After Shutdown: Critical operations of this Agency are widely dispersed. NLRB has personnel located in HQ, 51 regional, sub-regional and resident offices, and three ALJ branches outside Washington. Further, the NLRB, unlike many departments and agencies, has no discretionary program susceptible to total shutdown on a temporary basis. Each matter brought before the Board (or turned away due to the absence of staff) has the potential for serious labor relations strife posing a potential national emergency, and may have to be dealt with, if only on an interim basis pending resumption of normal operations.

Therefore, the NLRB needs flexibility to appropriately respond to these incidents. Presidential Appointees (PAS) are excepted by statute and will constitute the core of the Headquarters staff available to evaluate situations as they arise and determine the appropriate response:

- 1 – Board Chairman (PAS)
- 4 – Board Members (PAS)
- 1 – Acting General Counsel (career SES acting as PAS)

Advisory staff will augment the core group:

- 1 – Deputy/Assistant General Counsel for the Acting General Counsel
- 1 – Executive Secretary
- 1 – Solicitor
- 1 – Chief Information Officer
- 1 – Chief of Security

The Advisory staff will assist in ensuring the orderly shutdown of operations and will also identify and determine how to deal with emergency situations affecting ongoing federal law enforcement activities or posing an imminent threat to human life and the protection of property. The Agency has determined that any emergencies requiring immediate attention can be identified at the headquarters level and will have no excepted personnel in any of its field offices retained for that purpose. Additional headquarters and/or field staff may be called to handle emergencies arising during an appropriations lapse.

Orderly Shutdown Activities – General Principles.: Upon notification of an appropriation hiatus:

1. Agency employees will be advised to report to work to begin an immediate and orderly shutdown of Agency activities. The process of: communicating the shutdown order; securing files and physical facilities; notifying parties of the cancellation of hearings; canceling court appearances and meetings will take approximately one-half workday and in any event, no more than one work day.(see ***Communications Plan and Proposed Shutdown Procedures***).
2. After completion of shutdown activities, employees who are not necessary to perform excepted Agency activities will be furloughed.
3. Employees will be allowed to complete Agency business previously scheduled for the day of shutdown and which would cause serious disruption to the public if canceled without notice. Such business includes: representation elections; trials; hearings; and appearances in Federal court. Those employees will be authorized to complete such Agency business by close of business on the day of shutdown to assure that those essential services are performed.

Overview of Shutdown Activities: The following shutdown activities will take place:

- A. All materials of a confidential nature will be identified and secured.
- B. Incomplete projects will be listed, with priorities for the orderly resumption of activities upon the return to work.

C. Emergency situations (e.g., current or imminent labor disputes which are seriously adverse to the public interest) requiring immediate attention, will be identified and brought to the attention of the appropriate Excepted Personnel.

D. Telephone and e-mail contacts will be made whenever required to advise parties in active cases, court personnel, contractors, and other members of the public of the Agency shutdown, and appropriate arrangements will be made for each situation. Incomplete contacts will be identified for follow-up by personnel remaining to conclude the orderly shutdown. Telephone messages will be recorded at all office locations throughout the NLRB indicating to the public that the Agency is in a "temporary" shutdown mode. The NLRB will post in the Federal Register a notice of procedures to be followed in the event Board offices are closed due to lack of appropriated funds.

E. All Field offices will have recorded messages to identify to the public that the NLRB is in a "temporary" shutdown mode. The message should advise the caller that if a true emergency exists involving a job action, the caller should call an emergency number. On the outside door of each Field office, a notice will be posted advising the public of phone and fax number to contact for assistance if there is an imminent threat to the safety of human life or protection of property as a result of a violation of the National Labor Relations Act. Additionally, the Office of Public Affairs (OPA) will post an advisory notice on the Agency website. An automated email response message will be sent to the sender of any external email, notifying the sender of the NLRB's shutdown mode.

F. No financial obligations may be incurred unless strictly required to effectuate the shutdown or protect life and property. Although these obligations may be incurred, no funds may be disbursed.

G. Equipment will be secured to the maximum extent possible.

H. Supervisors will secure files and ensure all computer data will be backed up and computers turned off.

I. Local GSA Building Managers will be notified of the shutdown so that GSA may take appropriate action to secure facilities and discontinue services.

Proposed Shutdown Procedures: The following is a list of procedures to be followed by every NLRB office and organization:

1. Record voicemail message on field office telephone numbers
2. Post paper notice on field office doors
3. OCIO will post approved out of office messages in response to all external emails
4. Record voicemail message on all staff phones
5. Receive Shutdown Packet by email.

6. Notify local USPS and express couriers (e.g. UPS, FedEx) at each office of shutdown and provide specific instructions on delivery, holding, and securely storing mail, correspondence, parcels, and packages
7. Shut down equipment
8. Load fax machine with ink and paper
9. Secure individual work areas and offices
10. Store and lock any sensitive materials
11. Turn out lights

Communications Plan: The Communications section of the plan is designed to facilitate communications between:

- The NLRB and the public (status, how to contact the Agency in an emergency)
- The NLRB and its staff (status, recalls)

The Communications Plan covers preparation leading up to a shutdown, implementation the day of a shutdown, operation during a shutdown, and recall to end of a shutdown. Communications activities are summarized in the table below:

NLRB Communications Plan Summary		
Phase	Public	NLRB Staff
Preparation (Pre-shutdown)	<ul style="list-style-type: none"> ▪ Prepare and approve public website, Facebook and Twitter notices ▪ Prepare and approve regional webpage notices ▪ Prepare and approve 202-273-1000 telephone message ▪ Prepare and approve 202-273-4483 for emergency faxes and EmergencyContact@nlrb.gov for emergency emails ▪ Prepare and approve suggested field office main telephone message ▪ Prepare and approve paper notice for field offices ▪ Contact parties in each pending case/trial/election/etc. ▪ Prepare and approve 	<ul style="list-style-type: none"> ▪ Prepare and approve two shutdown email messages to all staff: preparation and notification (four total) ▪ Prepare and approve Operations email ▪ Prepare and approve Secure Remote Access message ▪ Prepare, approve and plan distribution of shutdown packets ▪ Prepare and approve 202-273-2255 telephone message ▪ Direct Division/Office Heads and Regional Directors to prepare contact lists of minimum personnel required by function (one per function and an alternate) for emergency recalls. ▪ Ask all NLRBU unit employees to update, if necessary, their telephone number information ▪ Prepare Contact list for excepted personnel

NLRB Communications Plan Summary		
Phase	Public	NLRB Staff
	<p>suggested out of office email message</p> <ul style="list-style-type: none"> ▪ Prepare and approve suggested staff voicemail message ▪ Prepare and approve notice in Federal Register 	<ul style="list-style-type: none"> ▪ Prepare and approve 'Day Of' shutdown procedures (secure equipment and files, turn off computer, email auto-reply, voicemail message, etc.) ▪ Prepare and approve voicemail message to HQ staff ▪ Send Operations email ▪ Send Chairman/GC all-staff preparation email message ▪ Send email to all Division Heads, RDs and ALJs to make sure they have in their possession up-to-date telephone trees ▪ Train Excepted Personnel on web, email and phone updating, monitoring 202-273-4483 for emergency faxes and EmergencyContact@nlrb.gov email and PACER ▪ Update telephone trees
Implementation (Day of)	<ul style="list-style-type: none"> ▪ Post public website notice ▪ Post regional webpage notices ▪ Post Facebook and Twitter message ▪ Post notice in Federal Register ▪ Record 202-273-1000 phone message ▪ Notify phone vendor to activate alternate script for 202-273-1000 telephone message ▪ Ready 202-273-4483 (GC) for emergency faxes and EmergencyContact@nlrb.gov for emergency emails ▪ Record voicemail message on field office 	<ul style="list-style-type: none"> ▪ Send global email shutdown notification, including copy of shutdown packet ▪ Send Chairman/GC shutdown email ▪ Send all-staff shutdown procedures ▪ Send voicemail message to all HQ employees on shutdown ▪ Place notice on Secure Remote Access ▪ Provide all staff with shutdown packet by e-mail. ▪ Notify local USPS and express couriers (e.g., UPS, FedEx) at each office of shutdown and provide specific instructions on delivery, holding, and securely storing mail, correspondence, parcels, and packages ▪ Shut down equipment ▪ Load fax machines with ink and

NLRB Communications Plan Summary		
Phase	Public	NLRB Staff
	telephone numbers <ul style="list-style-type: none"> ▪ Post paper notice on field office doors ▪ Post out of office messages on staff emails ▪ Record voicemail message on all staff phones 	paper <ul style="list-style-type: none"> ▪ Record and activate script for 202-273-2255 phone number ▪ Ready 202-273-4483 for emergency faxes and EmergencyContact@nlrb.gov for emergency emails
Operation (During)	<ul style="list-style-type: none"> ▪ Communicate any change in status using public website, 202-273-1000, and the field office main phone numbers 	<ul style="list-style-type: none"> ▪ Communicate any change in status using public website, and 202-273-2255 phone number ▪ Use emergency recall procedure, if required.
Recall	<ul style="list-style-type: none"> ▪ Communicate recall using public website, Facebook and Twitter accounts ▪ End public-facing global messages: voice and email 	<ul style="list-style-type: none"> ▪ Communicate recall using public website, and 202-273-2255, phone number and other media sources ▪ Communicate recall procedures using NLRB email system ▪ Change email and voice messages ▪ Use existing telephone trees to inform headquarters NLRBU bargaining unit employees of the date and time they are to return to work ▪ Use existing telephone trees to inform Field NLRBU bargaining unit employees of the date and time they are to return to work, provided that no bargaining unit employees will be required to notify any other bargaining unit employee of the date and time they are to return to work.

Shutdown Package: The proposed contents of the Shutdown Package to be distributed to all staff via e-mail will include:

- Official Notice
- Emergency Contact Information
- FAQ (NLRB-specific questions)

- Administrative Bulletin on Outside Employment During Shutdown
- Administrative Bulletin on Unemployment Insurance During Shutdown
- Personal Phone Script

Acquisitions: The Acquisitions Branch is charged with making sure that NLRB fulfills its contractual obligations within the context of no appropriations. The Acquisitions Branch's role in the shutdown plan is summarized here:

- Protection of Life and Property: The following contracts fit this criteria:
 - SAVVIS Federal: data centers
 - CenturyLink: WAN and long distance
 - AT&T: MTIPS access to network
 - Microsoft: G3 contract for email
 - GSA: telephone services
 - Cincinnati Bell: telephone services
 - Sprint: Agency mobile devices

Those contracts will continue unless Senior Management makes a different determination. Agency servers will remain operational during the shutdown.

The Anti-Deficiency Act generally prohibits agencies from incurring financial obligations except as necessary to handle emergencies involving the safety of human life or the protection of property. The term "emergency" does not include ongoing regular functions of government that can be suspended without an imminent threat to the safety of human life or the protection of property. Thus, employees are not authorized to work and cannot use the Agency's equipment or systems to perform work while they are furloughed, nor can they check their status or the status of the Agency on their Agency email account. However, if a matter comes to their attention that could present an imminent threat involving the safety of human life or the protection of property, they may report that to an excepted employee. The names and contact information of excepted personnel will be provided to all members of the staff.

Responsibility to use Agency systems in accordance with our existing policies remains in effect. Senior staff will be allowed to retain their Agency-provided smartphones, but have been instructed not to use them to perform work during the shutdown.

Contracts will be managed according to the type and status during a shutdown as follows:

- No Contractual Impact (on shutdown operations): These contracts do not depend on NLRB Activity during a shutdown. Those contracts will continue unless Senior Management makes a different determination.
- Non-severable Contracts (non-severable and paid in full which provide continuing benefit to the Agency): These contracts may be difficult or impossible to stop on a

temporary basis without issuing a termination for convenience and then having to go through a new solicitation and award process.

- **Contracts Based Solely on Orders:** These contracts do not incur costs if an order is not made. Those contracts will continue unless Senior Management makes a different determination.
- **For all other contracts, prepare to Issue Stop Work Orders:** The Acquisitions Management Branch will prepare and then issue stop work orders for all other ongoing contracts, with the exception of non-severable contract actions. The stop work orders will be issued the day of the shutdown. This action may be modified based on guidance from OMB. As part of the preparation, the Acquisitions Management Branch Chief will provide information to contractors to assist with preparation of a stoppage if the Government shuts down.
- **Only official guidance from OMB will be used for providing guidance to contractors seeking information about the status of contracts during a shutdown.**

Human Resources: Human Resources considerations during a shutdown will be summarized and communicated to NLRB personnel as part of the FAQs on day of shutdown.

EXCEPTED PERSONNEL
CONTACT LIST

NAME	TITLE	OFFICE #	E-MAIL
Mark Gaston Pearce	Chairman	202-273-1700	mark.pearce@nlrb.gov
Philip A. Miscimarra	Board Member	202-273-1790	philip.miscimarra@nlrb.gov
Kent Y. Hirozawa	Board Member	202-273-1740	kent.hirozawa@nlrb.gov
Harry I. Johnson, III	Board Member	202-273-1770	harry.johnson@nlrb.gov
Nancy J. Schiffer	Board Member	202-273-1700	nancy.schiffer@nlrb.gov
Lafe Solomon	Acting General Counsel	202-273-3700	lafe.solomon@nlrb.gov
Jennifer Abruzzo	Assistant General Counsel	202-273-3704	jennifer.abruzzo@nlrb.gov
Gary W. Shiners	Executive Secretary	202-273-1067	gary.shiners@nlrb.gov
William B. Cowen	Solicitor	202-273-2910	william.cowen@nlrb.gov
Raymond Hankins	Security Chief	202-273-1990	raymond.hankins@nlrb.gov
Bryan Burnett	Chief Information Officer	202-273-2555	bryan.burnett@nlrb.gov

AGENCY INFORMATION

Agency website: <http://www.nlrb.gov>

Agency Phone: 202-273-1000

Employee information line: 202-273-2255

Emergency contact information for public:

202-273-1000 (phone)

202-273-4483 (fax)

EmergencyContact@nlrb.gov (e-mail)